

Community Cooks

outdoor recipe from Hawks Aloft



energyworks®

A monthly resource for
PNM customers

March 2022

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New pilot program helps alert you of bill drops or increases

A new 3-month pilot program rolled out recently to help alert residential customers by email if your PNM bill is \$15 more or less than the previous month and you are not on Budget Billing or have rooftop solar. The video is emailed right to your inbox and includes information about how the weather or other factors might have impacted your bill.

If you receive the video, please take a couple of minutes to provide feedback after watching it. We'd love to hear what you think.

Your bill amount has changed
from last month.

[Click Here](#)



PNM is hiring

PNM is currently looking to fill more than 10 full-time Customer Experience Advisor positions in its call center, offering a \$1,000 sign-on bonus.

- \$16.50-\$18.00/hr
- \$1,000 sign-on bonus
- Fulltime with medical, dental, 401K benefits
- Hours are Monday-Friday between 7:30AM-6PM
- Nine paid holidays

Visit [PNM.com/careers](https://www.pnm.com/careers) to apply.



PNM.com

Solar PV Program: [PNM.com/solar](https://www.pnm.com/solar)

Residential rebates & discounts:
[PNM.com/rebates](https://www.pnm.com/rebates)

Business rebates & discounts:
[PNM.com/bizrebates](https://www.pnm.com/bizrebates)

Energy tips & more: [PNM.com/save](https://www.pnm.com/save)

PNM Power Saver:
[PNMPowerSaver.com](https://www.pnm.com/power-saver) 1-866-471-7906

Refrigerator Recycling:
[PNM.com/fridge](https://www.pnm.com/fridge) - 1-877-838-1139

PNM Sky Blue:
[PNM.com/PNMSkyBlue](https://www.pnm.com/sky-blue)

Get your bill paperless via email:
[PNM.com/paperless](https://www.pnm.com/paperless)

Phone

Residential services:

1-888-DIAL-PNM (1-888-342-5766)

Payments: 1-844-PNM-PYMT

(1-844-766-7968)

TDD – TTY: 711

Call center hours:

Monday–Friday, 7:30A.M.–6P.M.

(For outages, call 24/7)

Call before you dig: 811

Email:
pnm.customerservice@pnm.com

Chat:

[PNM.com](https://www.pnm.com)

Text:

Text #REG to 78766 to register.

Msg and data rates may apply.

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Text PNM

PNM is making it easier for you to get important information about your electric service on your mobile device.

You can now text PNM by sending #REG to 78766 to report power outages, request updates on power restoration efforts, get your account balance, or to request a payment extension.*



*Message and data rates apply.

Community Cooks

Hawks Aloft, Inc. is a 501(c)3 nonprofit organization incorporated in 1994 and based in Albuquerque, New Mexico. They work to conserve indigenous wild birds and their habitats through avian research, conservation education, raptor rescue, and cooperation with other organizations. This work aims to preserve New Mexico's unique landscapes and wildlife populations for many generations to come.



Are you planning an adventure outside soon? Try this easy and kid-friendly trail mix recipe, a favorite among the Hawks Aloft staff.

Hawks Aloft Scrumptious Survival Trail Mix

- 2 cups pretzels
- 1 cup cashew halves, or nut of choice
- 1 cup cheerios
- 1 cup raisins or dried cranberries
- 1 cup mini marshmallows
- 1/2 cup semi-sweet chocolate chips

Toss together and enjoy!

Hawks Aloft, Inc.



*Conservation Education, Avian Research, Raptor Rescue
& Collaboration with Others*

Visit hawksaloft.org
for more information.



Check with PNM to maximize your savings

PNM Energy Efficiency programs save you energy and money on your electric bill. We have instant discounts on everything from LED bulbs to small appliances and online and mail-in rebates on large new appliances. If you have an old, working fridge, we'll give you \$75 to let us pick it up and recycle it. If you're not sure where to start, we offer a free home energy checkup that gives you a customized report of how you use energy in your home, plus we install plenty of free energy-saving products.

Thinking about your A/C already? We have rebate programs and free tune-up services for that too!

It's easy to start saving energy and money. Let PNM help you get started.

Visit CheckWithPNM.com for more information.

Free PNM Home Energy Checkup virtually, or in-person



NMPRC Meetings are open to the public



Did you know that the N.M. Public Regulation Commission meetings are open to the public? They are your chance to become informed and express your views on the various regulatory issues related to PNM. Copies of the NMPRC Open Meetings Policy and Notice are available at the Commission's office, 1120 Paseo De Peralta, Santa Fe, N.M., 87505, or nmprc.state.nm.us. Copies are also available at PNM payment centers.

