

Conserve energy & save more money all year long



energyworks®

A monthly resource for PNM customers

January 2022

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An electrifying time for EVs



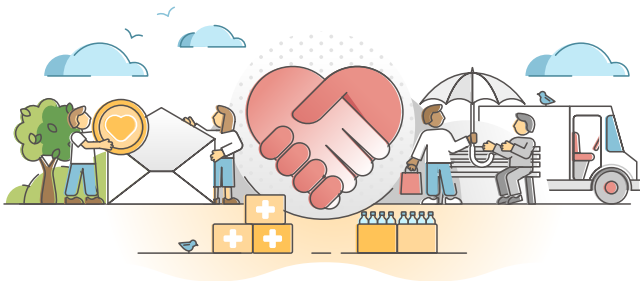
It's the dawn of a new day and an electrifying one at that! The New Mexico Public Regulation Commission recently approved the PNM Transportation Electrification Program, designed to help PNM customers adopt EVs by providing incentives for charging infrastructure, offering EV-specific electricity rates, customer outreach on the benefits of EVs, and administration of the program. In Spring 2022, PNM expects to enroll the first customers in the program. The program will continue through the end of 2023 and over 25% of the program's total budget will be targeted at low-moderate-income customers.

Visit [PNM.com/ev](https://www.pnm.com/ev) to learn more about the important key features.

Compassion for our community



PNM has been serving New Mexico since 1917, known as a solid reliable community partner. More than \$20M in charitable giving over the past 6 years has been made by PNM and the PNM Resources Foundation. Additionally, about 800 employees volunteer annually, and more than 400 organizations each year are supported with more than 6,000 hours of volunteerism. PNM embraces the opportunity to be actively involved in the communities we serve. Our community support is focused broadly around helping to educate the people of our state, preserving and enhancing our environment, helping our



customers use energy more efficiently and safely, promoting the economic vitality of our communities, and supporting the interests and engagement of our employees through the PNM Community Crew. PNM is committed to giving back in ways that promote a strong, resilient community.

PNM.com

Solar PV Program: [PNM.com/solar](https://www.pnm.com/solar)

Residential rebates & discounts: [PNM.com/rebates](https://www.pnm.com/rebates)

Business rebates & discounts: [PNM.com/bizrebates](https://www.pnm.com/bizrebates)

Energy tips & more: [PNM.com/save](https://www.pnm.com/save)

PNM Power Saver: [PNMPowerSaver.com](https://www.pnm.com/power-saver) 1-866-471-7906

Refrigerator Recycling: [PNM.com/fridge](https://www.pnm.com/fridge) - 1-877-838-1139

PNM Sky Blue: [PNM.com/PNMSkyBlue](https://www.pnm.com/sky-blue)

Get your bill paperless via email: [PNM.com/paperless](https://www.pnm.com/paperless)

The energy efficiency line on your bill pays for programs that save energy and avoid the cost of new electricity generation.

Phone

Residential services: 1-888-DIAL-PNM (1-888-342-5766)

Payments: 1-844-PNM-PYMT (1-844-766-7968)

TDD – TTY: 711

Call center hours: Monday–Friday, 7:30A.M.–6P.M. (For outages, call 24/7)

Call before you dig: 811

Email: pnm.customerservice@pnm.com

Chat: [PNM.com](https://www.pnm.com)

Text: Text #REG to 78766 to register. Msg and data rates may apply.

Is your account up to date? ✓

Occasionally, PNM may need to contact you, so it's important that the information we have for your account is current.

Review and update your information online at [PNM.com/login](https://www.pnm.com/login) or call **888-DIAL-PNM**, M-F, 7:30am-6pm.

Conserve energy and save more money all year long

Reducing the amount of energy you use in your home can reduce the amount you pay on your electric bill. PNM offers several energy conservation programs that give you rebates and instant savings on items you already use every day in your home. Start off 2022 by making small energy conservation changes and smile when you see the financial benefits all year long.



Free Home Energy Check Up

Get over \$100 in free products when an energy specialist works with you in-home or virtually to identify ways you can improve your energy conservation in your home to save money.

Refrigerator & Freezer Recycling

Get a \$75 check in the mail when you call PNM to pick up and recycle your old, working unit. It's that simple.



In-Store Instant Discounts on lighting, ceiling fans, door sealings, air filters, and so much more – just look for the PNM logo at participating retailers.

Online & Mail-In Rebates

on large appliances like refrigerators, freezers, dishwashers, and washers & dryers. Check with PNM first to find out which units qualify for these great rebates.



PNM Smart Shop

an educational online tool that helps you identify energy-efficient equipment by providing valuable product information and tips so you can decide what is right for your home.



Visit [PNM.com/rebates](https://www.pnm.com/rebates) for more program details.

PNM lights up the Twinkle Light Parade

Last month, PNM was proud to participate in the popular City of Albuquerque Twinkle Light Parade. The parade was a mile-long event along Route 66 on Central Ave. The float design had a simulated sun, and showed how solar panels are used to provide electricity to the community. The solar panels use photons produced by the sunlight to generate a direct current of electricity that then goes through the powerlines and into customers' homes and businesses.



PNM employees give back through 'We are United' campaign

Employees gave a total of \$475,000 for the "We Are United" statewide United Way campaign supporting hundreds of local charities that help provide basic needs and services for people in our communities. This year, most of the campaign was done virtually which included fun activities such as a pumpkin carving contest, costume contest, and a wonderful virtual cooking class in partnership with M'tucci's Restaurants. These virtual events help to bolster our sense of community and safely bring us together in our desire to support those around us despite the pandemic.

We Are United

